

Terms and Conditions

GippSport School Holiday Program April 2024

ChildSafe statement:

GippSport is committed to ensuring that children and young people who participate in its activities have a safe and happy experience. GippSport supports and respects children, young people, staff, volunteers, and participants.

GippSport has rigorous screening processes in place to ensure, to the best of its ability, that all staff are of good character, and understand the importance of the GippSport commitment to the safety of child and young people in its care.

GippSport's Child Safe Policy aims to protect the safety of children in our care and prevent abuse from occurring, and in the event that allegations are raised in relation to child abuse, to ensure that the allegations are properly addressed. All complaints will be treated seriously and fully investigated and handled with maximum confidentiality and discretion.

Should a person wish to make any enquiries in relation to this Policy, please contact [Daniel Poynton, Executive Officer](#).

Acceptance of Terms:

By accessing and using our services, you agree to comply with these terms and conditions.

Parents enrolling their child in GippSport's programs acknowledge the inherent risks of sport participation and waive any claims against the organisation, within the bounds of the Australian Consumer Law and Fair Trading Act 2012.

By registering to attend and participate in GippSport's programs, you agree to abide by our Code of Conduct. GippSport commits to maintaining due care in providing safe equipment and facilities. This waiver does not extend to any rights the parent or child has under the statutory consumer guarantees for services rendered with due care and skill or to rights against gross negligence.

Fees and Payments:

Our fee structure is designed for flexibility and convenience:

- Single Day Session: \$70 per session for a single child booking
- Sibling Discount: \$63 per session for each additional sibling booking. Please note that sibling bookings must be scheduled for attendance on the same day.
- Pre-Session Online Payment: Ensure your child's participation by paying through our secure online system prior to sessions.

Please note, cash payments are not accepted at the time of the session.

Refund and Cancellation Policy:

GippSport is committed to providing flexibility and understanding to our families. If you need to cancel your booking, we offer the following solutions:

- **Make-Up Day:** We first encourage you to schedule a make-up session to substitute the missed opportunity.
- **Refund:** As a last resort, we will provide a full refund.

Please contact us at least 24 hours in advance to arrange a make-up session or discuss refund options. We're here to help and will work with you to find the best solution.

Health and Safety:

GippSport prioritises the well-being of all participants. Our policy mandates:

- Regular risk assessments to ensure safe environments.
- Clear protocols for injury response and emergency situations.
- Ensure all staff and coaches have up to date first aid training.
- Mandatory program delivery training for our GippSport team, including program safety protocols.
- Compliance with health and safety regulations, including hygiene standards.
- Encouragement of safe play and the teaching of proper techniques.
- All participants are required to consent to the Code of Conduct ensuring a safe space for all.
- This policy is integral to our commitment to provide a safe, fun learning space for every child.

Supervision Policy:

We prioritise child safety through:

- Continuous visual and auditory supervision to track children's whereabouts.
- GippSport awareness and intervention ability.
- Safe program environments for all activities.
- Comprehensive training in risk management.
- Adherence to supervision policies.
- Staff-to-participant ratio of 1:11 maintained at all times.
- Additional staff onboard to facilitate staff breaks.

First Aid:

GippSport prioritises the well-being of all participants. Our policy mandates:

- Regular risk assessments to ensure safe environments.
- Clear protocols for injury response and emergency situations.

- Ensure all staff and coaches have up to date first aid training.
- Mandatory program delivery training for our GippSport team, including program safety protocols.
- Compliance with health and safety regulations, including hygiene standards.
- Encouragement of safe play and the teaching of proper techniques.
- All participants are required to consent to the Code of Conduct ensuring a safe space for all.

This policy is integral to our commitment to provide a safe, fun learning space for every Participant. By enrolling in our program, you grant us permission to administer lifesaving first aid as well as standard first aid procedures in the event of an emergency. Additionally, you authorise us to seek assistance from medical personnel and provide them with permission to administer first aid as deemed necessary for the well-being of the participants.

Privacy Policy:

By registering into our program, you agree that personal information including your name, email address and any other details you provide with your booking will be collected and stored by us and used for the process of managing your booking.

We will not sell or pass on your booking details to a third party unless required to do so by law. We may use your data anonymously to evaluate the effectiveness of our community programs. Rest assured; your identity will be protected and will not be disclosed in the data analysis process.

We will take all reasonable steps to ensure that your personal information is handled and protected appropriately in accordance with the Privacy Act and the Spam Act.

Photos and Videos:

During the GippSport sessions, we may photograph or film activities for promotional purposes, such as on social media or local newspaper submissions.

We will request separate consent beforehand, ensuring your full awareness and agreement. Your child's participation in these activities is completely voluntary, and we respect your and your child's decisions and privacy preferences.

Parents must not photograph the event. If you prefer that your child not be included in photos or videos, please inform us and we will provide a no-photos band at the start of each session.

Behavioural Expectations:

Code of Conduct

At GippSport, we foster a community of respect and positivity. Our code of conduct requires all participants and guardians to abide by the following rules:

For Participants:

- No Smoking, vaping, alcohol or illicit drugs.
- No weapons.
- No fighting.
- No stealing, borrowing, touching other people or their possessions without their permission.
- No abusive language towards a staff member, volunteer or another participant.
- No conduct endangering the safety, health or well-being of self or others.
- No actual or threatened violence toward self, any individual or group.
- No disrespectful verbal, physical or visual behaviour of self, another participant, staff member or volunteer.
- No graffiti or damaging of property.
- Breaking the rules may result in removal from the program
- Inform a coach or adult if you're not feeling well or need help.
- Play by the rules set out by GippSport Staff.

For Parents and Guardians:

- Encourage your child and celebrate effort with positive language.
- Use respectful communication; offensive language is not tolerated.
- Adhere to all safety guidelines and set a good example for children.
- Get children to sessions on time and pick up participants within designated collection window.

GippSport Staff are committed to:

- Respectful and effective communication with all participants and their parents.
- Helping participants have a safe and fun experience.
- Addressing problems that are brought to their attention.
- Creating an environment where everyone is welcomed and given the opportunity to succeed.
- Advocate for young people and their needs.

This code ensures a safe, inclusive, and enjoyable environment for all members of the GippSport community.

Breaches may lead to suspension from activities. This code ensures a safe and inclusive environment for all.

Limitation of Liability:

Participating in GippSport's activities means you accept that some legal rights to claim are limited if there's an incident, except where there's clear negligence on our part. We always aim to deliver our services with skill and care, suitable for their intended purpose, and we'll inform you about your rights under the Australian

Consumer Law. Your safety is our priority, but it's also important to understand that all sports have risks. Our commitment to safety doesn't cover instances of gross negligence, which is a severe lack of care leading to harm.

Parents/legal guardians are responsible for providing accurate and up-to-date information regarding their child's health, medical conditions, and emergency contacts to ensure appropriate care and response in the event of an emergency.

Arrival and Pick-up

Participants are to arrive at Gippsland Regional Indoor Sports Stadium between 8.30 and 9am.

Participants must be collected from the service no later than 4.30pm. Please inform GippSport if you will be late for collection. GippSport reserves the right to refuse participants future attendance with forfeiture of fees if a child is left at the program for longer than an hour past collection time.